

Hello Everyone,

We are very pleased to have received a positive response to our 2017 survey about the services and programs offered at the Rockport Senior Center. As promised, the results of the survey are below:

1. Are you a Rockport resident? 86% said yes
2. What is your age? 35% were 60-69, 35% were 70-79, 23% were 80-89, 7% were 90+
3. 82% Female, 18% Male attendees
4. 55% were weekly attendees
5. 79 people attended one or more of our exercise programs, 12 attended bingo and board games, 53 attended bus trips, 24 attended art classes, 53 attended health and wellness, 39 attended nutrition, and 10 attended technology classes
6. Satisfaction with Programs: 84% were Very Satisfied, 14% Satisfied, 2% Not Satisfied
7. Current Needs and Interests: 96 people responded to interests in Health & Wellness programs, 78 people responded to interests in Social needs, 61 people responded to interests in Education, 27 people responded to interests related to Technology
8. Access Assistance: 65% can access assistance, and 30% not able to
9. Barriers: 31 Parking, 24 Scheduling, 15 Costs, 8 Transportation, 6 Homebound
10. Transportation to the Center: 73% Drive, 17% Walk, 6% Friend or family, 4% CATA
11. Volunteering: 60 Respondents currently volunteer, 23 willing to volunteer at the Center
12. Feedback or Suggestion: 17 with positive feedback for staff & the Center, 4 address scheduling alternative times, 3 programming issues, time, sold out trips, additional activities

Thank you all for taking the time to participate.

Sincerely,

Diane Bertolino, Director

Diane C. Derow, Board Chair